2005-2007 IT PLAN Summary - Agency Budget Request

00601 DEPT OF COMMERCE

2005B0100601

AGENCY IT PLAN CONTACT DATA

Brad Rosenfeldt Computer Network Specialist brosenfeldt@state.nd.us (701) 328-5362

AGENCY TECHNOLOGY GOALS AND OBJECTIVES

Goals and Objectives

1 To provide the people of North Dakota with effective, efficient and customer -oriented administration of federal and state programs for Community Development, Energy Efficiency/ Renewable Energy, Housing, and Self Sufficiency.

Objective(s)

1 The DOC will use Information Technology to better administer programs, with focus on efficiency and correctness.

Completion Biennium: Ongoing **Accomplishments /Status:**

2 Programs and information will be readily available for all customers in as many formats as possible.

Completion Biennium: Ongoing **Accomplishments /Status:**

2 To provide strategic direction and quality products and services that stimulate and supports local economic growth and diversity.

Objective(s)

1 Provide information and services to potential and existing businesses that exceed their expectations.

Completion Biennium: Ongoing Accomplishments /Status:

2 Leverage Information Technology to distinguish North Dakota as a leader in Economic Development.

Completion Biennium: Ongoing Accomplishments /Status:

3 To create new wealth for North Dakotans by utilizing a targeted marketing effort to attract out-of-state and in-state visitors.

Objective(s)

1 Market the state effectively to all markets regardless of media.

Completion Biennium: Ongoing Accomplishments /Status:

4 To establish an effective and responsive workforce development system and support policies that will provide every North Dakotan the opportunity for self-sufficiency and a

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superior workforce that can compete in the global marketplace.

Objective(s)

1 Develop and nurture a better-trained workforce in North Dakota.

Completion Biennium: Ongoing Accomplishments /Status:

2 Develop programs that more effectively reach all segments of the North Dakota workforce.

Completion Biennium: Ongoing **Accomplishments /Status:**

5 Effectively combine the efforts and resources of the previously existing separate agencies to form a unified, efficient, and well-managed agency that leverages Information Technology to provide superior customer service.

Objective(s)

1 Combine and share information resources across all divisions of the agency.

Completion Biennium: Ongoing **Accomplishments /Status:**

2 Make the Department of Commerce a "One Stop Shop" for Economic Development, Community Services, services.

Tourism, and Workforce Development

Completion Biennium: Ongoing **Accomplishments /Status:**

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The number of replacements indicated reach their 4 yr life cycle at one point during the 05-07 biennium. We have 7 users that currently have desktops that are switching to laptops. That is the reason for the low desktop replacement compared to the laptop replacement. No Computers are scheduled to be replaced under their 4 year life cycle. There is also an increase in IT Expenditures relating to the Connect ND initiative and File & Print services which are now handled through ITD.

| Number of Desktop Computers | 31 | Windows 98 | 0 |
|--|------|--------------|----|
| Number of Desktop Computers planned to be replaced | 12 | Wndows NT | 0 |
| Aveage cost of Desktop Computer Replacements | 1400 | Windows 2000 | 80 |
| Number of Laptop Computers | 39 | Windows XP | 20 |
| Number of Laptop Computers Planned to be replaced | 37 | Other | 0 |
| Aveage cost of Laptop Computer Replacements | 2480 | | |

Number of PC's by Region

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|---|---|---|---|---|---|----|---|
| 0 | 0 | 0 | 0 | 0 | 0 | 49 | 0 |

Agency Technology Activities

Agency activities for the 05-07 biennium include but are not limited to:

- 1. Standard maintenance for systems and printers
- 2. The replacement of 49 scheduled computers.
- 3. Network and telecommunication operating and connection fees.
- 4. Office Software licensing and upgrades.
- 5. File and Print Server Storage and user access charges.
- 6. Maintain web presence, maintenance and upgrades.
- 7. Electronic Document Mangement System maintenance and upgrades.
- 8. SQL Server Database hosting, Client access, and maintenance.
- 9. ConnectND charges.
- 10. GIS systems software maintenance.
- 11. Homenet web application maintenance.

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| | | Current Appropriation | Budget Request | Optional Adjustments | Request Plus Optionals | Subsequent Biennium |
|-----------|--------------------------------|--------------------------|------------------------|-------------------------|---------------------------|------------------------|
| 10 | SALARIES AND WAGES | | | | | |
| SALARIES | S, WAGES & BENEFITS Total | \$100,540 \$100,540 | \$100,540 \$100,540 | \$0 \$0 | \$100,540 \$100,540 | \$100,540 \$100,540 |
| 30 | OPERATING EXPENSES | | | | | |
| IT3002 | IT-DATA PROCESSING | \$169,445 | \$172,309 | \$500 | \$172,809 | \$196,954 |
| IT3003 | IT TELEPHONE | \$144,026 | \$136,892 | \$16,500 | \$153,392 | \$139,272 |
| IT3005 | IT SOFTWARE/SUPPLIES | \$67,000 | \$75,150 | \$16,000 | \$91,150 | \$72,420 |
| IT3008 | IT CONTRACTUAL SVCS & REPAIRS | \$85,000 | \$97,845 | \$15,000 | \$112,845 | \$87,740 |
| IT3038 | IT EQUIPMENT UNDER \$5000 | \$84,310 | \$95,810 | \$4,960 | \$100,770 | \$111,432 |
| | Total | \$549,781 | \$578,006 | \$52,960 | \$630,966 | \$607,818 |
| Funding S | ource | | | | | |
| CDBG 19 | 94 | | \$5,313 | \$0 | \$5,313 | \$5,420 |
| CSBG 20 | 01 | | \$3,630 | \$0 | \$3,630 | \$3,702 |
| | MENT OF TOURISM FUND 740F | | \$2,954 | \$0 | \$2,954 | \$3,013 |
| DOE 200 | _ | | \$4,000 | \$0 | \$4,000 | \$3,060 |
| | MIC DEVELOPMENT COMM. FUND 601 | | \$7,467 | \$0 | \$7,467 | \$7,615 |
| ESGP 20 | 00 | | \$300 | \$0 | \$300 | \$306 |
| GF 1999 | | | \$4,950 | \$0 | \$4,950 | \$5,049 |
| HOME 19 | 994 | | \$42,560 | \$0 | \$42,560 | \$43,411 |
| IC 1999 | | | \$57,992 | \$0 | \$57,992 | \$50,743 |
| | OVERNMENTAL ASSIST. FUND 110F | | \$19,112 | \$0 | \$19,112 | \$19,494 |
| LHP 2000 | | | \$13,500 | \$0 | \$13,500 | \$13,770 |
| SEP ADM | | | \$6,582 | \$0 | \$6,582 | \$6,713 |
| | IEATING & OIL PROG. | | \$200 | \$0 | \$200 | \$204 |
| | ENERAL FUND | | \$475,937 | \$52,960 | \$528,897 | \$514,140 |
| WFD ND | | | \$16,299 | \$0 | \$16,299 | \$15,121 |
| WORKFO | DRCE DEVELOPMENT | | \$17,750 | \$0 | \$17,750 | \$16,597 |
| | | | \$678,546 | \$52,960 | \$731,506 | \$708,358 |